PointSafe FS

pointsafe

BURG WÄCHTER

en **User Manual**

This safe was developed and manufactured by Burg-Wächter using the latest finger print sensor technology. The "E FS" model can be used in both **home** and **hotel modes.**
In addition to the keypad and fingerprint reader, this safe includes a mechanical emergency override key.

Important: Please read this Quick Start Guide before you start pro-graming.

- Store codes and emergency override key in a secure location and **not inside the safe** (the emergency lock is located under the batteries)
- For security reasons we recommend you do not use personal numbers such as your date of birth or telephone number as a user or master code
- If the safe is not going to be used for a prolonged period of time, remove the batteries
- For security reasons, both the user and master code should be unique

Technical Support
If you require technical assistance with this safe please contact our UK support team on:

Tel: 01274 395 333
Email: support@burgsafes.co.uk
Web: www.burgsafes.co.uk
Address:
Burg-Wächter UK / Sterling Locks Ltd
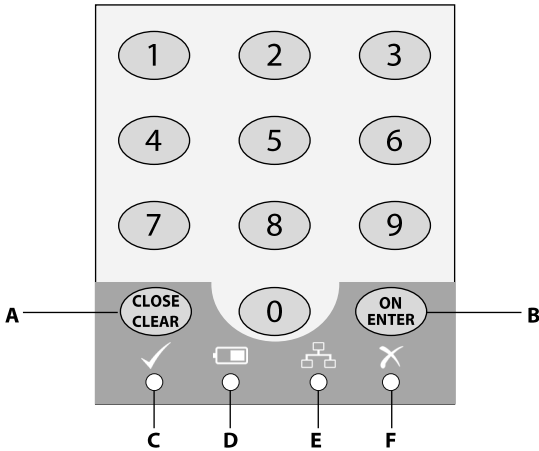Eurocam Technology Park, Chase Way
Bradford, West Yorkshire
BD5 8HW

Warranty
This Burg-Wächter safe is covered under a limited one year warranty and is non-transferable covering only the original end purchaser. Proof of purchase from the retailer is required for warranty service.

What is not included under the warranty:

- Normal wear and tear of product use
- Misuse, lack of care, mishandling, accident, abuse or other abnormal use
- Use of the product other than for its intended purpose
- Damage caused by improper or unauthorized repair or maintenance
- Product that has been modified or altered

Technical Information

Blocking Times	After 3 incorrect entries for 5 minutes
Power Supply	4 x MIGNON LR6/AA/ALKALINE
Room Conditions	-15∘C to +50∘C / up to 95% rel. air humidity

Audible Tones:
Short audible tones are used to alert the user of specific actions:

- 1 x (beep) during opening or closing
- 2 x (beep) fingerprint sensor defective or a contact problem
- 3 x (beep) no guest code stored in hotel mode
- 8 x (beep) motor or bolt mechanism blocked

Fix / Anchor Safe:
It is highly recommended the safe is securely bolted to a wall or floor to prevent removal in the event of a burglary. **The safe is supplied pre-drilled with holes for wall and floor fixing and includes a fixing kit.**

Disposal of Batteries:
Batteries are made from important resources and chemicals, including lead, cadmium, zinc, lithium and mercury. Recycling is one way you can help the environment and you should dispose of used batteries separately from other waste, using the collection and recycling schemes available.

Important Notes
Please note the factory set codes are:
Master Code: 12345678 (factory set)
User Code: 168 (factory set)

This PointSafe can be operated in both home mode and hotel mode:

Home mode:
The safe can be operated using one master code or one user code and up to five fingerprints. **Please note you must change both the factory set codes (master and user codes) to secure the safe.**

Hotel mode:
The safe can be placed into hotel mode and be operated using one user code and one fingerprint—these can be programmed by the guest. The user code and fingerprints will be automatically deleted when the door is open for five minutes or more. **The master code will always remain programmed** and can be used to open the safe or erase guest programmed user codes and fingerprints. **Please note you must change the factory set master code to secure the safe.**

Code Requirements:

- Master code must have 8 digits.
- User code can have between 3 and 6 digits.

Finger Scan:

- In home mode up to five finger prints can be programmed
- In hotel mode one guest programmed finger print can be stored

Lock Keypad Diagram

A: Close / Clear —Lock door / clear key entry

B: On / Enter —Turn on unit ready to accept user pin code. Used to confirm/enter pin

C: Green "Accepted" LED—Briefly illuminates when a valid pin code is entered and programing is successful

D: Battery replacement LED—When this LED is on, please replace all 4 batteries (LR6 / AA / 1.5V / Alkaline)

E: Entry / Programing LED—Flashes when in programing mode. When the programing mode is terminated LED will turn off

F: Denied / Blocking LED—LED on when an invalid code is entered or programing is incorrect. If a incorrect code is entered three times in a row, the operation of the safe will be blocked for 5 minutes. The LED will flash during this time and code entry / finger print will not work

Blocked Access & Emergency Override Key:
For added security this safe features additional security features:

Blocking time:

- If a master or user code is entered incorrectly three times the lock will not accept any further entries for five minutes
- After five minutes a master or user code can be entered in the usual manner

Emergency override key:

- In the event a user forgets the master code and user code, the safe can be opened manually using a special key supplied with the safe. **This key should be stored somewhere secure and not inside the safe.**

To access emergency override:

- Remove the battery cover
- Remove the four batteries to access the key slot
- Insert the key and twist clockwise until the safe door opens

The master code will remain. In the event a master code is forgotten and the safe cannot be reprogramed, please contact Burg-Wächter / Sterling on: 01274 395 333

Service work to safes due to forgotten master code is not covered under warranty and may be chargeable.

Home Mode Guide

Step-by-step

Step 1:
Setting your safe up for the first time:
- Remove the screw holding the battery compartment cover
- Slide to remove battery cover
- Insert four batteries (LR6 / AA / 1.5V / Alkaline)
- Please allow approximately 30 seconds before pressing the "**On/Enter**" button
- Enter the master code (**12345678** factory default)
- Safe door opens

Remove content including any fixings, instructions. Two emergency keys are provided, these will be fixed in a bag to the safe or attached to the cardboard packaging.

Step 2:
Change the factory set codes:
Your safe is not secure with factory set codes, therefore it is important you change both master and user codes to your own personal codes.

Code Requirements:
- Master code must have 8 digits.
- User code can have between 3 and 6 digits
- For security reasons we recommend you do not use personal numbers such as your date of birth or telephone number as a user or master code
- It is recommended master and user codes should be unique for security reasons

Step 2 continued:
Programing mode:
To change the factory set codes the safe needs to enter "programing mode". To do this:
- Press "**On/Enter**"
- Enter factory set master code (**12345678**)
- Safe door will open and now can be programmed
- Press and hold "**On/Enter**" button until the yellow "Entry / Programing LED" flashes
- Safe is now ready for programing

Change master code: (In programing mode)
- Type "**22**" on the keypad
- Press "**On/Enter**"
- Type in new eight-digit master code
- Press "**On/Enter**" to confirm
- Repeat new code and press "**On/Enter**" to confirm

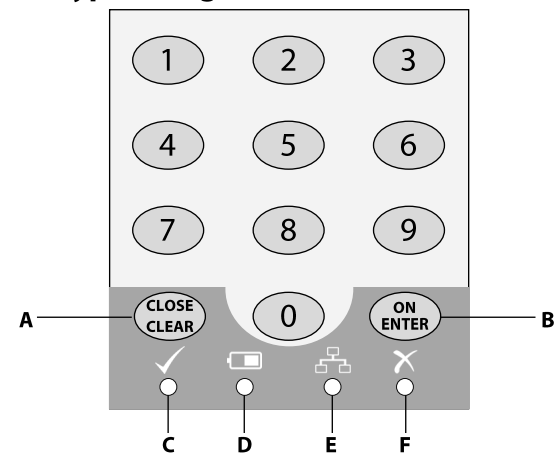*The new master code is now set. Please use this new code to program and unlock the safe in the future.*

Change user code: (In programing mode)
- Type "**28**" on the keypad
- Press "**On/Enter**"
- Type in new three to six digit user code
- Press "**On/Enter**" to confirm

User code is now set. It can be used to unlock the safe door.

Exit programing mode: (If not programing finger prints)
- Press "**Close/Clear**" button twice

Step 3:
Program finger prints:
This safe is fitted with a high quality finger scan that can store up to five unique finger prints that can unlock the safe door without using a code.

To program a finger print the safe needs to be in **programing mode**. *(Please follow "Step 2" instructions to enter programing mode—remember to use new master code set in step 2)*

Add new finger print:
- Type "**23**" on the keypad
- Press "**On/Enter**"
- Swipe clean & dry finger slowly and firmly over finger print scanner
- The yellow "Entry / Programing" LED will flash after each correct swipe
- Repeat process several times until the green "Accepted" LED lights up to confirm programing is complete

Process can be repeated for up to four additional finger prints in Home User mode.

Delete finger print memory:
To delete all previously stored finger prints:
- Type "**33**" on the keypad
- Press "**On/Enter**"

Exit programing mode:
- Press "**Close/Clear**" button twice

Step 4:
Operating safe:
Once the safe is programmed to a new master and user code, including any finger print that may be stored, it can be operated as follows:

Open using master code:
- Press "**On/Enter**"
- Enter user set eight digit master code on keypad
- Green "Accepted" LED illuminates if accepted
- Door automatically opens

Open using user code:
- Press "**On/Enter**"
- Enter user set three to six digit user code on keypad
- Green "Accepted" LED illuminates if accepted
- Door automatically opens

Operate safe with finger print:
- Press "**On/Enter**"
- Swipe clean & dry finger slowly and firmly over finger print scanner
- "Accepted" LED lights up and safe door opens if accepted

Lock safe door:
- Close safe door and hold in closed position
- Press "**Close/Clear**" button
- Door automatically locks

Lock Keypad Diagram

A: Close / Clear —Lock door / clear key entry

B: On / Enter —Turn on unit ready to accept user pin code. Used to confirm/enter pin

C: Green "Accepted" LED—Briefly illuminates when a valid pin code is entered and programing is successful

D: Battery replacement LED—When this LED is on, please replace all 4 batteries (LR6 / AA / 1.5V / Alkaline)

E: Entry / Programing LED—Flashes when in programing mode. When the programing mode is terminated LED will turn off

F: Denied / Blocking LED—LED on when an invalid code is entered or programing is incorrect. If a incorrect code is entered three times in a row, the operation of the safe will be blocked for 5 minutes. The LED will flash during this time and code entry / finger print will not work

Hotel Mode Guide

Step-by-step

Before you begin:
Please read the "**Home Mode Guide**" (overleaf) instructions first before attempting to program the safe into hotel mode.

Hotel Mode:
This safe can be set to "Hotel Mode" which allows guests to program their own user code and one finger print to access the safe.

Understanding the difference between master code and user code:

Master code:
Used to administer the safe, this could include:
- Gaining access to safe when a guest has forgotten their password
- Gaining access to the safe when a guest leaves the safe door locked on vacating the room
- Changing the master code
- Erasing guest set passcode and finger prints

The master code should never be shared with guests—for security reasons only authorised employees should have access to the master code.

User code:
A user code is created by a hotel guest to operate the safe. The master code will always override a user code. The user code is reset when the safe door is left open for five or more minutes. Programmed user code and finger print memory will be erased. **The master code will always remain programmed.**

Step 1:
Program safe into hotel mode:
The safe by default will be in Home mode—to program hotel mode, please follow these steps:
- Press "**On/Enter**"
- Enter master code
- Safe door will open and now can be programmed
- Press and hold "**On/Enter**" button until the yellow "Entry / Programing LED" flashes
- Type "**46**" on the keypad
- Press "**On/Enter**" (Green "Accepted" LED flashes)
- The safe is now in hotel mode. The door should be left open for guests to program their own user code.

Exit programing mode:
- Press "**Close/Clear**" button twice

Returning Safe to Home Mode:
Should you wish to re-program the safe back to Home Mode, please follow these steps:
- Press "**On/Enter**"
- Enter master code
- Safe door will open and now can be programmed
- Press and hold "**On/Enter**" button until the yellow "Entry / Programing LED" illuminates
- Type "**76**" on the keypad (Green "Accepted" LED flashes)
- Press "**On/Enter**"
The safe will now be in Home Mode.

Guest Instructions:
This safe can be programmed to open with a code or a finger print.

Using a code:
A code can be programmed to access the safe. It must be between 3 and 6 digits:
- Press and hold "**On/Enter**" button until the yellow "Entry / Programing LED" remains illuminated
- Enter your code (between 3 and 6 digits)
- Press "**On/Enter**" to confirm
- When the programing is successful, the "Entry / Programing" LED flashes green.
The safe is now ready to use and can be opened using the programmed code.

Using a finger print:
The safe can be opened using a finger print by swiping it over the finger print scanner. To program:
- Press and hold "**On/Enter**" button until the yellow "Entry / Programing LED" remains illuminated
- Swipe clean & dry finger slowly and firmly over finger print scanner
- The yellow "Entry / Programing" LED will flash after each correct swipe
- Repeat process several times until the green "Accepted" LED flashes to confirm programing is complete

The safe is now ready to use and can be opened using the programmed finger print.

Guest Instructions Continued:

Using both code and finger print:
If you wish to store both a code and finger print, they must be programmed together using the following steps:
- Press and hold "**On/Enter**" button until the yellow "Entry / Programing LED" remains illuminated
- Swipe clean & dry finger slowly and firmly over finger print scanner
- The yellow "Entry / Programing" LED will flash after each correct swipe
- Repeat process several times until the green "Accepted" LED flashes to confirm programing is complete
- Ensuring the yellow "Entry / Programing LED" is still illuminated, now enter your code (3 to 6 digits)
- Press "**On/Enter**" to confirm
- Press "**Close / Clear**" button to exit programing
The safe is now ready to use and can be opened using the programmed finger print or code.

Lock safe door:
- Close safe door and hold in closed position
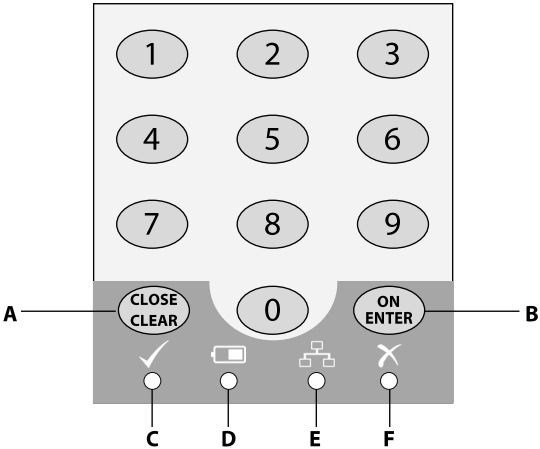- Press "**Close/Clear**" button
- Door automatically locks

Open safe door when programmed:
- Press "**On/Enter**" button
- Enter code or swipe finger—door opens if accepted

PLEASE NOTE:
If the safe door is left open for five minutes or longer, any user code or fingerprints stored will be erased and the safe must be reprogrammed.

Lock Keypad Diagram

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E: Entry / Programing LED—Flashes when in programing mode. When the programing mode is terminated LED will turn off

F: Denied / Blocking LED—LED on when an invalid code is entered or programing is incorrect. If a incorrect code is entered three times in a row, the operation of the safe will be blocked for 5 minutes. The LED will flash during this time and code entry / finger print will not work